XPANDION

ZIM

ZIM STREAMLINES SEGREGATION OF DUTIES AND INCREASE CONTROL OVER AUTHORIZATIONS

THE CHALLENGE

ZIM Integrated Shipping Ltd. was established in 1945, and has developed into one of the largest, leading carriers in the global container shipping industry. ZIM provides clients around the world with reliable, flexible shipping solutions based on expertise gained from over half a century of experience.

ZIM operates over 100 management systems spread across the company's global offices. Each system has multiple users running numerous applications, all consisting of different authorization systems.

ZIM entered into a large scale global rollout project, requiring a solution that would enable them to control authorizations over their different systems. The extent of the project required a dedicated Change Management team, which investigated authorizations, roles and users per each country. There was also a need to map the process via local agencies and regional/global authorization managers.

THE RESULTS

Significant time saving by receiving notification of SoD violations during authorization request

ProfileTailor Dynamics was implemented, enabling centralized control over global authorizations in ZIM's complex, multi-system environment. In addition, Employee Cards were produced, consisting of all authorizations on all applications from a single point of view, visible to relevant managers in each and every location.

- Ongoing monitoring of users in production environment
- Complete control over SoD and authorizations on all systems, in all locations, from one centralized point

ADDED VALUE

Seamless integration of Xpandion's solution into ZIM's BMC Remedy system. Potential SoD violations were identified at the preliminary stage of requesting authorizations. The proactive identification of SoD violations saved ZIM valuable resources, as many issues were avoided to begin with.

Automated authorization review process, saving overhead expenses and efficiently preparing ZIM for successful audit inspections.

Continuous monitoring of users in production environment, with roles allocated temporarily, and only for the purpose of specific tasks.

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Our long-term relationship with Xpandion started as we entered into a very large global rollout project; ever since we have been enjoying the company's products and innovations. Using ProfileTailor Dynamics, we have achieved full control over our global, multi-system and widespread authorization layout, as well as improved the efficiency of GRC compliance. Recently we were introduced to Xpandion's automated authorization solutions, which significantly reduce manual effort and related cost.

-- Avi Averbuch , ZIM Global Authorizations Manager

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ABOUT XPANDION

Xpandion focuses on the areas of ERP security, compliance, and SAP licensing. ProfileTailor is a user-friendly, easily deployed, automated management solution for companies of all sizes. It delivers unprecedented visibility of actual, real-time authorization usage, significantly improving security while reducing fraud and leakage of sensitive data. It is the only solution that detects and alerts behavior deviations in real-time, including deviations from segregation of duties and GRC rules using artificial intelligence. ProfileTailor is implemented externally to your ERP systems and is up and running within days.