Hadassah Medical Center Reaches New Levels of SAP ® Optimization & Control

THE CHALLENGE

Hadassah Medical Center is a premier facility of healing, teaching, and research in Jerusalem. For nearly 100 years, Hadassah and its hospitals have been leaders in medicine and nursing in Israel, laying the foundations and setting the standards for the modern health care system. The majority of medical breakthroughs in Israel have taken place at Hadassah.

A pioneer in adopting innovative technologies, Hadassah Medical Center began implementing SAP® over a decade ago, addressing extended functionalities such as logistics, financial, HCM and more. By 2010, Hadassah Medical Center required a reliable monitoring and management solution that would assist in controlling SAP activities, as well as handle authorizations within the company – specifically HR/HCM module users.

18%
Maintenance Costs Saved

THE RESULTS

After assessing other options Hadassah Medical Center chose Xpandion's ProfileTailor™ Dynamics solution, particularly for its short implementation process and high-performance level, enabling the organization to best achieve its defined goals. In 2011, with the objective of narrowing authorizations and reducing fraud, Hadassah Medical Center turned to Xpandion once again asking to extend the installation of ProfileTailor Dynamics to include effective analysis of data gathered in the system.

ProfileTailor Dynamics was implemented successfully at Hadassah Medical Center, delivering detailed reports and accurate results within just three weeks. The organization was able to easily obtain a clear view, in real-time, of all employee activities, as well as effectively manage the allocation of SAP authorizations. The short implementation process saved Hadassah Medical Center 18% in maintenance costs alongside months of tedious manual work.

ADDED VALUE

Following the expansion of ProfileTailor Dynamics in 2011, Hadassah Medical Center was able to effectively eliminate SAP_ALL users, in addition to closing inactive accounts – significantly reducing authorizations in the organization as demanded. Furthermore, the product's ongoing monitoring and automated processes facilitated the inspection of sensitive and high-risk activities, reducing fraud and enhancing security across the organization.

Narrowing authorizations by ProfileTailor Dynamics is based on behavioral profiling analysis, guaranteeing optimized authorization-consumption that accurately reflects real SAP needs and usage.

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ProfileTailor significantly increased the hospital's security level by eliminating SAP_ALL authorizations, narrowing authorizations according to actual usage, and removing inactive users. We now have real-time insight into the actual SAP related activity being performed by our employees. The implementation took only 3 weeks, and has reduced the risk of fraud and breach of privacy, months of manual work were avoided, and 18% has been saved on maintenance costs. We are very pleased with the results and highly recommend Xpandion's solution.

-- Rafi Maman, SAP Divison Manager - Hadassah Medical Center

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ABOUT XPANDION

Xpandion focuses on the areas of ERP security, compliance, and SAP licensing. ProfileTailor is a user-friendly, easily deployed, automated management solution for companies of all sizes. It delivers unprecedented visibility of actual, real-time authorization usage, significantly improving security while reducing fraud and leakage of sensitive data. It is the only solution that detects and alerts behavior deviations in real-time, including deviations from segregation of duties and GRC rules using artificial intelligence. ProfileTailor is implemented externally to your ERP systems and is up and running within days.