

A background image showing various medical supplies on a light-colored surface, including blister packs of pills, loose capsules, and a prominent red heart with a white cross in the center.

ProfileTailor Dynamics AI Simplifies SOX and Other Regulatory Compliance

Client and Need

A major pharmaceutical with over 5,700 employees had major concerns over managing Segregation of Duties (SoD) violations and performing access certification in a timely manner. Everything was done manually which required extensive man power and was prone to human errors. As a result, the pharmaceutical company was facing challenges and pressure from their Big 4 auditor. Their internal audit results were not as complete as they needed them to be, nor were they ready for their next annual audit. After a few failed audit reporting, their Big 4 auditor recommended ProfileTailor Dynamics AI since Xpandion was able to assist their other clients.

Our Solution

ProfileTailor Dynamics was chosen due to its simplicity and robust analytics which allowed the customer to scale and the ability to extend beyond standard implementation. They were able to completely automate the process of identifying and resolving SoD conflicts with ease and comfort. They were also able to automate their access certification process which reduced manual work hours by over 90%. The customer loved the flexibility to support various unique situations.

They are now able to work more efficiently with their internal auditing teams and the Big 4 auditing firm by provide detailed out-of-box SOX compliance reports. Instead of spending preparing for audits, they can focus on improving business processes.

Added Value

“For every new employee we saved about 4 working days and our annual review was shortened from weeks to just hours. We were also able to manage our temporary employees more effectively.” -- CIO

Implementation was painless, quick and done with ease. They started with Xpandion’s best practices using our out-of-the-box features and functionality. After seeing immediate results, the company moved towards a more agile implementation plan to enhance their processes.

The client saw immediate ROI, their poorly managed Segregation of Duties conflicts were immediately resolved using Xpandion’s Conflict Resolver. A process that initially took weeks to months to resolve, Conflict Resolver was able to resolve the SoD conflicts within a matter of minutes.