

ProfileTailor Dynamics AI Automates and Simplifies Access Controls

Client and Need

The medical center contains 318 hospital beds for admitted patients, 12 beds for outpatients, 9 dialysis stations and 31 newborn cradles. This regional and unique hospital provides almost every branch of medical services.

The medical center was having challenges with managing a large amount of highly sensitive data in their medical systems and wanted to monitor user access. They needed a solution which would assist in automating their user life cycle process. The organization has many temporary employees resulting in large amounts of user creation/termination function, causing large amounts of manual work. They were prone to security risks from human errors due lack of automation.

Our Solution

ProfileTailor Dynamics AI was able to reduce the amount of manual work by over 70% by automating and creating workflows for access management and improving their user lifecycle management process. A self-service portal was created for authorization requests and password resets, allowing busy IT staff members to focus on more urgent requests.

ProfileTailor Dynamics AI was able minimize the process of building a business roles catalog which would have been a tedious process due to their multi-system environment. The medical center was able to utilize our set of predefined statistical reports as a suggestion tool for building the baseline of the business roles catalog.

Added Value

Xpandion was able to provide a forensic analysis for special cases of potential data leaks. This turned out to be very helpful to the medical center as potential data leaks can be disastrous.

As with many of our clients, the medical center was particularly amazed by the smooth implementation and the ease of use of ProfileTailor Dynamics AI. They were pleasantly surprised, Xpandion was able to provide best practices which fit their exact needs from day one.

ProfileTailor Dynamics AI was able to identify a large amount of inactive users that they were not aware of. Our software was able to clean up the users in both the SAP and active directory systems quickly. This process saved the medical center hundreds of thousands of dollars in future software spend. They will now be able to reallocate those licenses to those who need them.