

**REDUCE COST,
BECOME EFFICIENT!**

- ✓ Seamless integration; no changes are required to SAP
- ✓ Instant significant savings on IT/helpdesk resources
- ✓ Automated process controlled via browser/email
- ✓ Well documented process for later inspection by security team and auditors
- ✓ Unique behavior-based analysis guarantees the process is not misused

User-independent password resetting ability, strengthened by behavior-based module, saves valuable resources



IT/helpdesk are no longer swamped with numerous password requests and must intervene only in case of suspicious admission

About Xpandion

Focused on the areas of SAP® security and licensing, Xpandion creates user-friendly, easily deployed, automated management solutions for SAP's global customers. Xpandion's ProfileTailor™ Suite delivers unprecedented visibility of actual, real-time authorization usage, significantly improving enterprise security, while reducing fraud and leakage of sensitive data. It is the only solution that detects and alerts behavior deviations in real-time, including deviations from SoD and GRC rules.

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SAVE MONEY WHILE INCREASING SECURITY ➤

- Do users in your company frequently ask to reset their passwords?
- Is your IT/helpdesk department short on resources?
- Are you concerned by security breaches in common helpdesk processes?

If the answer to any of the questions is yes, Xpandion has the ideal tool for you!

Integrated into Xpandion's ProfileTailor™ Dynamics suite, ProfileTailor Unlock Me delivers an automated and highly secured process for unlocking usernames and resetting passwords.

Passwords are reset automatically only for those users who pass the various security tests run by ProfileTailor Unlock Me.

According to Gartner, Inc. password resetting processes can occupy up to 30% of an IT department's resources (Gartner, Inc. Report: August 25, 2010)! In addition to the excessive time and effort required of IT teams, the procedure of resetting a password, as simple as it may be, can potentially be misused and result in security breach.

ProfileTailor Unlock Me takes into account user profiling and recent activity.

The process includes the following steps:

- User enters request for unlocking username or resetting password (security questions for verifying the user's identity can be included).
- Security tests are performed to verify the requester's identity. For example, comparing the workstation from which the request was sent to the relevant user's regular workstation.
- Username is analyzed and behavior-based tests are performed. For example, the ability to perform risky activities or access sensitive data by the specific user.
- Additional behavior-based probability tests are applied to ensure that the request is not suspicious. For example, checking whether the user was locked for an extended amount of time prior to sending the unlock request.
- If any test fails, the request is redirected to a security manager for further handling.
- If all tests were passed successfully, the user is unlocked and/or the password changed.
- The entire process is documented for future inspection and a weekly summary report is sent automatically to relevant personnel.
- Users are automatically notified by email as to the status of their request.

LIKE WHAT YOU SEE? WANT TO LEARN MORE?

Contact us and discover how our solutions can help your enterprise better control workflow processes and optimize ERP resources.