

## ZIM Streamlines Segregation of Duties and Increases Control over Authorizations with Xpandion's ProfileTailor™ Dynamics Suite



**Customer** | ZIM

**Industry** | Shipping lines, cargo services

**SProduct** | ProfileTailor™ Dynamics

### BACKGROUND

ZIM operates over 100 management systems spread across the company's global offices. Each system has multiple users running numerous applications, all consisting of different authorization systems.



ZIM entered into a large scale global rollout project, requiring a solution that would enable them to control authorizations over their different systems. The extent of the project required a dedicated Change Management team, which investigated authorizations, roles and users per each country. There was also a need to map the process via local agencies and regional/global authorization managers.

ProfileTailor Dynamics was implemented, enabling centralized control over global authorizations in ZIM's complex, multi-system environment. In addition, Employee Cards were produced, consisting of all authorizations on all applications from a single point of view, visible to relevant managers in each and every location.

### About ZIM

ZIM Integrated Shipping Ltd. was established in 1945, and has developed into one of the largest, leading carriers in the global container shipping industry. ZIM provides clients around the world with reliable, flexible shipping solutions based on expertise gained from over half a century of experience.

### Requirements

- Control authorizations in multi-regional, multi-system environment.
- Manage authorization related processes effectively on all systems worldwide.
- Comply with SoD (Segregation of Duties regulations in complex environment.
- Monitor activity in production systems.

### Solution

Xpandion's ProfileTailor Dynamics Suite

### Achievements

- Complete control over SoD and authorizations on all systems, in all locations, from one centralized point.
- Significant saving in time by receiving notification of SoD violations at the early stage of authorization request.
- Automated and easily handled authorization related processes.
- Ongoing monitoring of users in production environment.

2009

### RESULTS

*ProfileTailor Dynamics was implemented, enabling centralized control over global authorizations in ZIM's complex, multi-system environment.*

2010

ZIM required a solution that would support the process of authorization request and enable them to easily comply with SoD rules

RESULTS

Seamless integration of Xpandion's solution into ZIM's BMC Remedy system. Potential SoD violations were identified at the preliminary stage of requesting authorizations. The proactive identification of SoD violations saved ZIM valuable resources, as many issues were avoided to begin with.



2011

ZIM wanted to better handle their authorization review process.

RESULTS

Automated authorization review process, saving overhead expenses and efficiently preparing ZIM for successful audit inspections.

*Xpandion's ProfileTailor™ Dynamics suite is implemented rapidly and does not require any changes to monitored systems.*

2012

ZIM was seeking to control the access of IT teams into production systems.

RESULTS

Continuous monitoring of users in production environment, with roles allocated temporarily, and only for the purpose of specific tasks.

## About Xpandion

Xpandion is the leading provider of ERP usage inspection solutions, delivering unprecedented real-time visibility into management systems, significantly improving security, optimizing licensing usage and enabling GRC/SOX compliance. Available in cloud or on-premises, Xpandion's ProfileTailor™ Dynamics suite is implemented rapidly and does not require any changes to monitored systems.

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*“Our long-term relationship with Xpandion started as we entered into a very large global rollout project; ever since we have been enjoying the company's products and innovations. Using ProfileTailor Dynamics, we have achieved full control over our global, multi-system and widespread authorization layout, as well as improved the efficiency of GRC compliance. Recently we were introduced to Xpandion's automated authorization solutions, which significantly reduce manual effort and related cost.”*

*Avi Averbuch,  
Global Authorization Manager at ZIM*